

25 Year Limited Warranty

To place the equipment under warranty, the warranty registration card must be completed and returned by the original owner to the warrantor, Hague Quality Water International, within 30 days of installation. 4343 South Hamilton Road. Groveport, OH 43125.

Coverage

This warranty covers specified parts of the Hague **WaterMax**® Reverse Osmosis Appliance delivered to the original owner when the appliance is purchased for personal, family, or household use from an independent Hague dealer. Appliances installed in commercial establishments will only qualify for the Commercial Three Year Limited Warranty; please refer to form #F0105. It is intended to cover defects in workmanship or materials or both.

Warrantor's Performance and Length of Warranty

Hague Quality Water International warrants that upon receipt from the owner of any Hague RO dispensing spigot, filter housing and cap, PCF filter housing and cap, membrane housing and cap, found to be defective in material or workmanship, Hague will repair or replace the defective item, at no charge for that item, for 25 YEARS from date of installation.

Hague Quality Water International further warrants that upon receipt from the owner of the RO storage tank that is found to be defective in material or workmanship, Hague will repair or replace the defective item, at no charge, for 5 YEARS from date of installation. If the permeate pump and/or auto shut-off valve are found to be defective in material or workmanship, Hague will repair or replace the defective parts, at no charge for those parts, for 2 YEARS from date of installation. If the membrane is found to be defective in material or workmanship, Hague will repair or replace the defective part for 1 YEAR from date of Installation.

Should a defect or malfunction occur, contact your dealer. If you are unable to contact your dealer, then contact Hague Quality Water International.

All defective parts must be returned, along with the equipment serial number and date of original installation, to an authorized Hague dealer or Hague Quality Water International PREPAID, and replacement parts will be returned by Hague FREIGHT COLLECT.

Further Exclusions and Limitations on Warranty:

This warranty is null and void unless the Hague Appliance was purchased from an independent Hague dealer.

THERE ARE NO WARRANTIES OTHER THAN THOSE DESCRIBED IN THIS WARRANTY INSTRUMENT.

This warranty does not cover any service call or labor costs incurred with respect to the removal and replacement of any defective part or parts. Hague Quality Water International will not be liable for, nor will it pay service call or labor charges incurred or expended with respect to this warranty.

In the event the water supply being processed through this product contains bacterial iron, algae, sulphur, tannins, organic matter, or other unusual substances, then unless the appliance is represented as being capable of handling these substances in the appliance specifications, other special treatment of the water supply must be used to remove these substances before they enter this product. Otherwise, Hague Quality Water International shall have no obligations under this warranty.

This warranty does not cover damage to a part or parts of the appliance from causes such as fire, accidents, freezing, or unreasonable use, abuse, or neglect by the owner.

This warranty does not cover damage to a part or parts of the appliance resulting from improper installation. All plumbing and electrical connections should be made in accordance with all local codes and the installation instructions provided with the appliance. The warranty does not cover damage resulting from use with inadequate or defective plumbing; inadequate or defective water supply or pressure; inadequate or defective house wiring; improper voltage, electrical service, or electrical connections; or violation of applicable building, plumbing, or electrical codes, laws, ordinances, or regulations.

THIS WARRANTY DOES NOT COVER INCIDENTAL, CONSEQUENTIAL, OR SECONDARY DAMAGES. ANY IMPLIED WARRANTIES ON THE PRODUCT DESCRIBED IN THIS WARRANTY WILL NOT BE EFFECTIVE AFTER THE EXPIRATION OF THIS WARRANTY.

No dealer, agent, representative, or other person is authorized to extend or expand this limited warranty.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Fact Section for Pentavalent Arsenic Treatment Appliances

Arsenic (As) is a naturally occurring contaminant found in many ground waters. It generally occurs in two forms (valences or oxidation states): pentavalent arsenic (also known as As(V), As(+5), or arsenate) and trivalent arsenic (also known as As(III), As(+3), or arsenite). In natural ground water, arsenic may exist as trivalent arsenic, pentavalent arsenic, or a combination of both. Although both forms of arsenic are potentially harmful to human health, trivalent arsenic is considered more harmful than pentavalent arsenic. More information about arsenic and its toxicity can be found on the U.S. Environmental Protection Agency Web site at <http://www.epa.gov/safewater/arsenic.html>.

These appliances (Model Numbers; H6000 and H3500) are designed to remove only pentavalent arsenic. These appliances do not provide a feature for conversion of trivalent arsenic to pentavalent arsenic. The appliances may remove some trivalent arsenic; however, they have not been evaluated to remove trivalent arsenic.

Trivalent arsenic is generally more difficult to remove from drinking water than pentavalent arsenic. Trivalent arsenic can be converted to pentavalent arsenic in the presence of an effective oxidant such as free chlorine. The arsenic in water containing detectable free chlorine or that has been treated with another effective oxidant will be in the pentavalent arsenic form.¹ Treatment with chloramines (combined chlorine) is not sufficient to ensure complete conversion of trivalent arsenic to pentavalent arsenic.

Consumers using public water supplies can contact their utility to verify whether free chlorine treatment chemicals are being used.

¹ Laboratory Study on the Oxidation of Arsenic III to Arsenic V, EPA/600/R-01/021, March 2001 available online at: <http://www.epa.gov/ORD/publications/ordpubs.html>

Private water supplies and waters that do not have detectable free chlorine residuals should be analyzed to determine the form(s) of arsenic present and the potential need for oxidation of trivalent arsenic to pentavalent arsenic.

Arsenic does not generally impart color, taste, or smell to water; therefore, it can only be detected by a chemical analytical test. Public water supplies are required to monitor treated water for total arsenic (trivalent arsenic plus pentavalent arsenic) and the results are available to the public from the utility. Consumers using private water sources will need to make arrangements for testing. A total arsenic test usually costs about \$15–\$30, and it is recommended the test be conducted by a certified laboratory. Local health departments and environmental protection agencies can help provide consumers with a list of certified laboratories. Some laboratories may also be able to analyze specifically for (speciate) the two forms of arsenic present in a water sample if requested.

These appliances were tested under laboratory conditions as defined in NSF/ANSI Standard 58 Reverse Osmosis Drinking Water Treatment appliance and were found to reduce 0.30 mg/L in the test water to less than 0.010 mg/L, under standard testing conditions. Actual performance of the appliance may vary depending on specific water quality conditions at the consumer's installation. Following installation of the appliance, the consumer should have the treated water tested for total arsenic to verify arsenic reduction is being achieved and the appliance is functioning properly.

The pentavalent arsenic removal component of these appliances must be replaced at the end of its useful life (approx. 3 years). The replacement component #100236258 and #100236260 can be purchased from the original source of this appliance (retailer or distributor), from other sources of these appliances, or directly from the manufacturer.

Hague Quality Water
4343 S. Hamilton Rd.
Groveport, OH 43125